

MANAGEMENT SYSTEMS INTERNAL AUDITS

Auditing the performance of Management Systems is necessary to identify issues, ensure regulatory compliance, identify risks, and continuously improve.



Internal audits help maintain the right direction of the organization and improve its long-term performance.

Why it is important?

1. To identify problems and opportunities.

It allows for the identification of problems and improvement opportunities and ensures their proper functioning. The audit findings can provide valuable information for decision-making and the implementation of improvements in management systems.

2. Comply with rules and regulations.

It helps to ensure compliance with legal and regulatory requirements. It allows to verify and validate compliance with standards, regulations, and policies and ensures the alignment of activities with established requirements.

3. Identify risks.

It allows the identification of risks that can significantly impact the organization, enabling the taking of measures to avoid or mitigate their effects.

4. Continuously improve.

Audit findings provide valuable information for

decision-making, improvements, and actions taken results evaluation. It allows the identification of risks that can significantly impact the organization, enabling the taking of measures to avoid or mitigate their effects.

Internal Audit Process

ISO 19011 standard establishes guidelines for auditing Management Systems. Three job profiles are involved in its development: Management System Coordinator, Internal Auditors, and Audited Process Owners.

The process has five stages: Planning, Execution, Documentation, Reporting, and non-conformance issues Follow-up.

With the Metrico's apps it is easier



Metrico's apps operate on mobile devices, reduce paper waste and facilitate:

- Developing the annual program
- Creating checklists and audit agendas
- Reviewing process documents and evidence records
- Conducting process audits and documenting findings
- Preparing audit and non-conformities reports
- Implementing corrective actions

Use conventional phones and tablets to audit management systems.

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